

PackageLog, LLC Privacy Policy

Effective date: April 3, 2019

At PackageLog, LLC (“Package”, “us,” “our,” or “we”) we recognize and respect your privacy. This Privacy Policy (the “Policy”) explains how we collect, use, disclose, and protect personal information that we collect from you through our websites (collectively, the “Websites”).

Information We Collect About You

When you use or access the Websites, we may collect personal information, such as the following:

- Contact information, such as name, e-mail address, physical address, company name, and phone number.
- Information you submit when you contact us through the Websites.

We also may collect certain other information automatically when you visit the Websites, such as the following:

- *Browser and Device Information:* Certain information is automatically collected by most browsers or through your device, such as information about your device (such as IP address and MAC address), operating system, and Internet browser. We use this information to ensure that the Websites function properly.
- *Cookies:* Cookies are pieces of information stored directly on the computer or mobile device that you are using. Cookies allow us to collect information such as browser type, time spent on the online services, pages visited, referring URL, and other aggregated website traffic data. We may use cookies for purposes such as determining what features interest our Website visitors, revising our site features or operations, and as further described below. For more information, see the Your Choices section of this Policy.
- *Google Analytics:* Google Analytics uses cookies to help us analyze how visitors use the Websites. The information generated by the cookies about your use of the Websites includes your IP address. If you so choose, you may be able to opt out by turning off cookies in the preferences settings in your browser. For more information on Google Analytics, including how Google Analytics collects, uses, and discloses information, refer to the following page: <https://policies.google.com/technologies/partner-sites>.
- *IP Address:* Your IP address is a number that is automatically assigned to the computer that you are using by your Internet Service Provider (ISP). An IP address may be identified and logged automatically in our server log files whenever a user accesses the Website Services, along with the time of the visit and the page(s) that were visited. Collecting IP addresses is standard practice and is done automatically by many websites, applications, and other services. We use IP addresses for purposes such as calculating usage levels, diagnosing server problems, and administering our Services. We may also derive and collect your approximate location from your IP address to understand from what regions of the world our website visitors come.
- *Location Information:* We may receive your approximate location or data that indicates your approximate location, such as your IP address.

How We Use Your Information

We may use personal information that we collect about you for purposes that include the following:

- Providing the Websites and our services to you and others, including by communicating to you via phone and email on behalf of our customers.
- Operating, evaluating, and improving our organization.
- Understanding how you and our clients use our Websites and to determine what features and services may interest you and our clients.
- To revise our site features or operation.
- Communicating with you and responding to your requests.
- Calculating user levels and diagnosing server problems.
- Storing information about your preferences and recognizing you when you use the Websites.
- Determining your approximate location.
- Protecting the legal rights, property, safety, and security of PackageLog, LLC, our users, and others.
- To communicate with you and others, including to market our services.
- Complying with applicable law and industry standards and enforcing our policies, terms of use, or rights arising from contracts.
- For such purposes as you may authorize at the time you submit the information.

Disclosure of Your Information

We may disclose personal information we collect about you:

- To our customers.
- To our affiliates.
- To our business partners.
- To our contractors, service providers, and other third parties we use to support our organization.
- To communicate with you and others, including to market our services.
- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce our policies, terms of use, or rights.
- To investigate or prevent unlawful activities or misuse of the Websites.
- To protect the rights, property, or safety of PackageLog, LLC, our users, or others.
- To a buyer or other successor or organization in the event of an actual or potential merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, including as part of bankruptcy, liquidation, or similar proceeding.
- For such purposes as you may authorize at the time you submit the information.

Your Choices

You may choose not to provide the personal information we request. However, not providing information we request may restrict your ability to use certain features of the Websites. For example, you may be able to restrict the collection of personal information or functionality through your device's operating system or by disabling cookies, but doing so may prevent you from using the functionality of the Websites. Some Internet browsers have a "do-not-track" feature that let you tell websites that you do not want to have your online activities tracked. At this time the Websites do not respond to browser "do not track" signals. We may allow third parties to use the Websites to collect personal information about your online activities over time and across different websites, applications, and other online products or services.

With respect to information that we receive from, or collect on behalf of, our business customers: Please contact the relevant customer directly with any questions on choices you may have regarding that information. Messages sent on behalf of our business customers may provide you with additional choices with respect to changing your communication preferences.

Security

We maintain safeguards intended to protect the personal information collected through the Websites.

Changes to this Policy

We may update this Policy to reflect changes in our privacy practices at any time and without prior notice to you. When we do so, we will update the Effective Date of the Policy, above. We encourage you to periodically review this Policy for the latest information on our privacy practices.

Contacting Us

If you have any questions or comments about this Policy or our privacy practices, please contact us at: **support@mailandpackages.com**

With respect to information that we receive from, or collect on behalf of, our business customers: Please contact the relevant customer directly with any questions you have regarding that information.